Key Dates

July 2009 | January 2010 | July 2010 | January 2011 | July 2011 | January 2012 | July 2012 | January 2013

August 2009
- Detailed design of new processes begins
- Application building, system structure, security management, etc. starts

Early 2010
- Focus groups provide input on design

July 2010
- Systems requirements to employers

Spring 2011
- Employer and business partner pilot, then training of all employers and business partners begins

Summer and Fall 2011
- Employer certification process begins

November 2011
Implementation of Employer Portal for:
- Online enrollment and data maintenance
- Contribution remittance
- Contacts management

March 2013
Implementation of:
- Member and retiree portals
- Online retirement application
- Online refund application