WE’RE HIRING
Senior Technology Solutions Analyst

VISION
To be the trusted leader in the delivery of benefits and services to those we serve

MISSION
VRS delivers retirement and other benefits to Virginia public employees through sound financial stewardship and superior customer service.

“Serving those who serve others”

CORE VALUES
Act with INTEGRITY as we perform our role and represent VRS.

Display TEAMWORK as we create, plan and execute our work in a trusting and caring way.

Demonstrate ACCOUNTABILITY in our words, actions and decisions as we work and commit to our Vision.

Perform with AGILITY as we respond to change.

About Richmond
Richmond is the capital of the Commonwealth of Virginia and while known for its historic roots, Richmond offers a wide range of modern cultural attractions that provide a welcoming and thriving culture for all.

Recently ranked as the fourth-most populous city in Virginia, more than 200,000 residents enjoy the arts, musical entertainment, fine dining, competitive and leisure sports, challenging mountain trails, glorious gardens and family-friendly attractions many of which feature the James River.

We’re Hiring
The Virginia Retirement System (VRS) is seeking an innovative and creative candidate as its next Senior Technology Solutions Analyst

- Are you a motivated self-starter who enjoys working independently while part of a high-energy team?
- Do you have a natural curiosity, continuous desire to learn, and excellent problem-solving skills?
- Do you thrive in a highly collaborative environment where leveraging technology for continuous business improvement is the norm?

If so, and you want to be part of a team that builds its own software solutions, then check us out!

VRS is actively seeking an experienced professional with a passion for enabling business operations in a large financial services environment. As a leader in technology, you will help create and deliver innovative business solutions that help VRS deliver world-class customer service. (Note: the Senior Technology Solutions Analyst is not a supervisory position; team members report to the Business Solutions Manager).
About VRS

The Virginia Retirement System (VRS), in downtown Richmond, is the 19th largest pension fund in the United States with more than $75 billion in invested assets. Our commitment is to serve those public servants who serve others by helping them prepare for tomorrow, today.

We’re leveraging new technology capabilities to revolutionize our 705,000 customers’ ability to use simple but robust tools to interact with us just like they would with their favorite financial institution.

What we do matters, and our people and technology ensure we excel. Our shared values of integrity, teamwork, accountability and agility are on display every day in our new work environment designed especially for our Agile development teams.

Together with our business partners, we are developing innovative tools that enable our staff to provide superior customer service to every member, and which enables our members to take an active role in planning their retirement security.

Most importantly, our new technology solutions will ensure that every one of more than 200,000 retirees receives their monthly benefit on time, every time.

As a leader in technology, you will help create and deliver innovative business solutions which help VRS deliver world-class customer service.
About the Position

As a Senior Technology Solutions Analyst at VRS you will:

- Have a passion for developing secure business and technology solutions with a commitment to excellence and adherence to a rigorous project management discipline
- Independently and proactively lead/facilitate efforts to identify opportunities to leverage technology to enable business success and alignment with strategic vision
- Use your strong project management skills to provide structure and accountability to key agency initiatives
- Gather, evaluate, and document requirements for complex new systems or system enhancements based on business user input, technical requirements and constraints
- Design complex automated and manual solutions to solve business problems and achieve business objectives
- Develop innovative strategies and approaches for meeting business requirements, including acquiring or developing new technology tools
- Analyze proposed system changes to identify strategies for meeting business objectives and impacts, including costs and effort required to implement.
- Coordinate with business users, technical staff and Software Quality Assurance Manager to develop test data and test procedures to verify application functionality. Oversee testing within a given project.
- Use your outstanding communication skills to effectively collaborate with business partners and agency executives
- Develop test data and test procedures to verify application functionality, including occasional oversight of testing activities

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Expertise
Our next Senior Technology Solutions Analyst will have prior experience in the following areas:
- Delivering innovative solutions that exceed customer expectations
- Using analysis and design techniques such as Process Decomposition Diagrams, Workflows and Wireframes
- Applying a broad range technology principles and best practices and procedures to the completion of difficult and complex assignments
- Applying comprehensive knowledge of software solutions analysis and design and security best practices
- Using and promoting the Systems Development Life Cycle (SDLC) methodology to ensure quality project deliverables
- Performing project management and risk management on a broad range of projects, including some that are large and complex
- Ensuring quality throughout the development of new solutions and assessing results following implementation
- Leveraging your focus on accountability, integrity, agility and teamwork to deliver innovative solutions support our strategic business goals

Education and Experience
- The candidate must have a Bachelor’s degree from a four-year college or university in computer science or closely related field.
- Candidates should also have at least seven years of work experience. Preferred experience includes 5 years of Systems Development Life Cycle experience working with large, complex systems and two years experience organizing and coordinating multiple work assignments and priorities. Project management experience is preferred, and PMP certification is desirable.

Compensation and Benefits
The starting salary range for this position will be commensurate with the successful candidate’s individual experience and qualifications. VRS offers a great work environment and a comprehensive benefits package.

Selection Process
This position is open until filled, and interested applicants can learn more and apply for this position at www.varetire.org on the Careers.